Frequently Asked Questions

When is city hall open?

Monday - Friday - 8:00 a.m. - 4:30 p.m

Closed Holidays

New Year's Day

President's Day

Memorial Day

Independence Day

Labor Day

Veteran's Day

Thanksgiving Day

Day After Thanksgiving

Christmas Eve Day

Christmas Day

When is garbage and recycling pick-up

Garbage pick-up is Monday and Friday mornings. Pick-up starts at 2:00 a.m. so please place your garbage out the night before. Recycling – please see schedule listed under department page.

When is driver's license office at City Hall

Driver's license office is the first Wednesday of each month from 8:30 a.m. – 4:00 p.m. in the City Council Chambers, 106 N Third St.

When are regular City Council Meetings

Regular council meetings are held the second and fourth Monday of each month at 6:30 p.m. in the Council Chambers, 106 N. Third Street. They are broadcast on the City's Local Access - Channel 40.

How do I reserve the pavilion at Cole Park?

Cole Park pavilion may be reserved by contacting the City Clerk's office at 563-872-4456. Rental fee is \$10.00. Reservations will only be made for the current year – reservations for the following year can be made after January 1st of the new year.

How do I reserve the Community Center?

Reservations may made be contacting the City Clerk's office at 563-872-4456. Rental fee is \$125.00 with a deposit of \$100.00 due when key is picked up. Reservations will only be made for the current year – reservations for the following year can be made after January 1st of the new year.

Do you offer automatic withdrawal for utility bills?

Utility bills may be automatically debited from your savings or checking account by filling out a form at the City Clerk's office. The bill will be taken out of your account on the due date each month.

How do I apply for a building permit?

An application for construction must be filed at the City Clerk's office and approved by our Zoning Permit Officer. Application forms may be picked up at the City Clerk's office or downloaded using the following link:

(Attached building permit form)

How do I add an event to the Local Access Channel

Contact Cindy Blake at the City Clerk's office – 563-872-4456.